* **What is the difference between an information system and information technology?**
* **Differentiate between front and back office information systems.**
* **What is system development process?**
* **What are the main objectives and detail points of the system improvement report in S.A.D?**
* **What is requirements discovery?**
  + **Identify seven classes of information systems.**
  + **What is information systems architecture?**
  + **What is the capacity maturity model (CMM)?**
  + **What are the main objectives and detail points of the system improvement report in S.A.D ?**
  + **What are system requirements?**
  + **What are the four perspectives from which an information system can be viewed?**
  + **What is database management system?**
  + **What is FAST?**
  + **What are the main objectives and detail points of the system improvement report in**
  + **S.A.D?**
  + **What is the difference between functional requirements and non functional requirements?**